

# QUALITY POLICY

Our goal is to meet and exceed the needs and expectations of our customers by providing innovative, high-value products and services, which are cost effective, and of world-class quality. We will achieve this goal through breakthrough and continual improvement in design, manufacturing, the Quality Management System, and delivery of our products and services.

## THE FOLLOWING ACTIONS AND STAKEHOLDERS ARE ESSENTIAL FOR US TO ACHIEVE OUR GOAL:



### CUSTOMERS

Customer Satisfaction is our number one priority.



### QUALITY

It is our policy to ensure both internal and external customers receive the highest quality product possible. Internal customers are defined as the next process step in the flow of material and information.



### CONTINUOUS IMPROVEMENT

We continuously improve our products and processes to guarantee customer satisfaction.



### EMPLOYEES

Create a safe working environment which encourages personal involvement, development, and an atmosphere where each employee is responsible for his/her work.



### TRAINING

Provide the educational and training opportunities to support the achievement of business objectives.



### LEADERSHIP


Adopt a consistently open and participative leadership style to harness the skills and enthusiasm of the entire workforce.



### SUPPLIERS

Maintain mutually beneficial business relationships with our suppliers to ensure on time deliveries of zero-defect materials.

Our commitment to the highest standards in every aspect of our business supports our aim of Customer Satisfaction, Quality, and Continuous Improvement. To achieve this, we have established a Quality Management System which is mandatory for all employees.

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